

# Rural and Communities Overview and Scrutiny Committee



SOUTH  
KESTEVEN  
DISTRICT  
COUNCIL

Wednesday, 10 December 2025 at 10.00 am  
Council Chamber - South Kesteven House, St. Peter's Hill,  
Grantham. NG31 6PZ

**Committee Members:** Councillor Nikki Manterfield (Chairman)  
Councillor Rhea Raysia (Vice-Chairman)

Councillor David Bellamy, Councillor Pam Bosworth, Councillor James Denniston,  
Councillor Tim Harrison, Councillor Robert Leadenham, Councillor Habib Rahman  
and Councillor Lee Steptoe

## Agenda

This meeting can be watched as a live stream, or at a later date, [via the SKDC Public-I Channel](#)

- 1. Public Speaking**  
The Council welcomes engagement from members of the public. To speak at this meeting please register no later than 24 hours prior to the date of the meeting via [democracy@southkesteven.gov.uk](mailto:democracy@southkesteven.gov.uk)
- 2. Apologies for absence**
- 3. Disclosure of Interest**  
Members are asked to disclose any interest in matters for consideration at the meeting.
- 4. Minutes of the meeting held 16 October 2025** (Pages 3 - 10)

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01476 406080

**Karen Bradford, Chief Executive**  
[www.southkesteven.gov.uk](http://www.southkesteven.gov.uk)

5. **Updates from the previous meeting** (Page 11)  
To receive updates on actions agreed at the previous meeting.
6. **Announcements or updates from the Leader of the Council, Cabinet Members or the Head of Paid Service**
7. **Rural Crime Action Team presentation** (Pages 13 - 27)  
For an update to be given on the work of the Rural Crime Action Team.
8. **Corporate Plan 2024-27: Key Performance Indicators Report - Mid-Year (Q2) 2025/26** (Pages 29 - 37)  
To present the Council's performance against the Corporate Plan 2024-27 Key Performance Indicators (KPIs) within the purview of this Committee for Quarter Two 2025/26.
9. **Customer Service Update - Quarter 2 - 2025-26** (Pages 39 - 73)  
To provide the Committee with an update regarding customer interactions within the Customer Service team and high contact service areas for Quarter 2 during 2025/26
10. **Welfare and Financial Advice Team Update – Q2 2025/26** (Pages 75 - 107)  
To provide the Committee with an update regarding the support issued as part of Household Support Fund during Q2 2025/26, and the wrap around support provided by the Welfare and Financial Advice Team. This will detail the activity undertaken by the team, number of residents supported, value of support provided and an update regarding District, County and National activities
11. **Armed Forces Covenant Report 2025** (Pages 109 - 120)  
This report provides an update on the Council's actions to meet its responsibilities under the Armed Forces Act and the Armed Forces Covenant. It provides an overview of achievements under the Council's Defence Employer Recognition Scheme Gold Award, highlights progress in the delivery of major projects, engagement and advocacy activity and includes plans for the coming year.
12. **Small unmanned aircraft (Drone) Policy** (Pages 121 - 137)  
Small Unmanned Aircraft (SUA) / Drone use is growing at a rapid rate in the UK. Drone usage will provide a safer option for certain work streams and this Policy sets out the controls required to implement Drones and their use for Council activities.
13. **LCC Health Scrutiny update**  
Delivered by Councillor Morgan.
14. **Work Programme 2025 - 2026** (Pages 139 - 141)  
To receive the Work Programme for 2025 – 2026.
15. **Any other business which the Chairman, by reason of special circumstances, decides is urgent**